





The NFCM measures the supply side of service delivery Data are collected from the Data are collected from household municipality (e.g. non-financial-(e.g. census, general household census of the municipality) survey) Access to services Provision of services Supply Indigent households Demand Household income programmes Side Employment Municipal workforce





Free Basic Services (FBS) policy

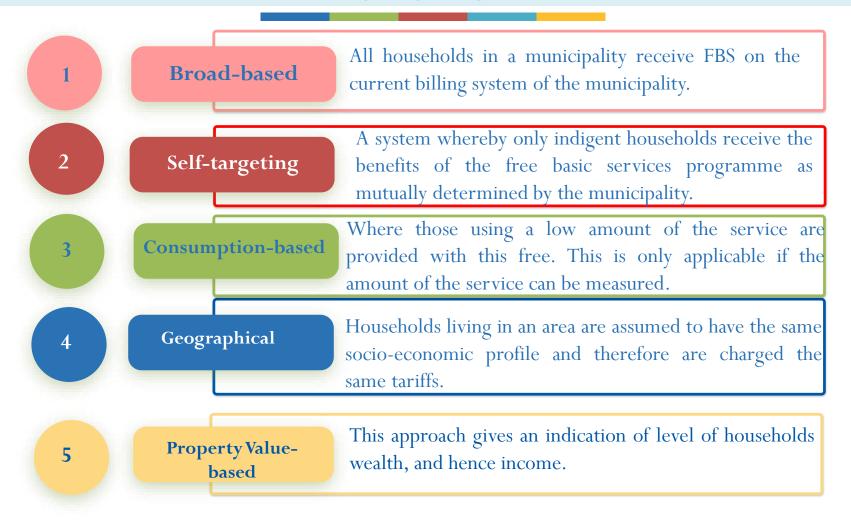








Methods of Targeting Indigent Households



IMPROVING LIVES THROUGH DATA ECOSYSTEMS





Key findings: 2019/2020* - 2020/2021

Variables	2019/2020*	2020/2021	% change
Water	14 101 941	14 572 243	3,3
Free Basic Water	3 382 348	2 703 937	-20,1
Electricity	12 544 134	12 743 052	1,6
Free Basic Electricity	2 375 120	1 844 508	-22,3
Sewerage & Sanitation	12 461 534	13 103 398	5,2
Free Basic Sewerage & Sanitation	2 820 623	2 387 079	-15,4
Solid Waste Management	10 382 436	11 080 723	6,7
Free Basic Solid Waste Management	2 738 132	1 787 032	-34,7
Registered Indigents Households	3 482 656	2 687 786	-22,8
Bucket Toilets	47 214	61 353	29,9
**Employment	315 343	288 702	-8,4

* Some figures have been revised. **Employment excludes: Councillors





Water Services







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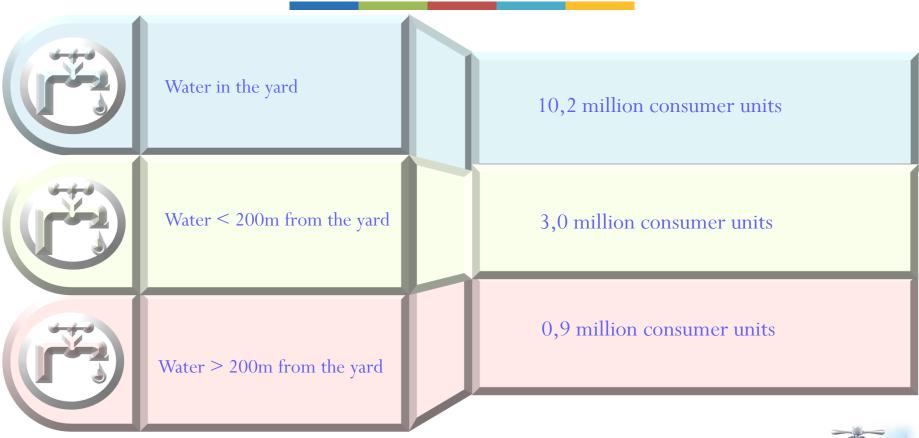
The number of consumer units provided with water services in each province: 2019/2020* - 2020/2021

	2019/2020*	2020/2021	
Province	Number of consumer units receiving water		(%) change
	serv		
Western Cape	1 428 558	1 465 910	2,6
Eastern Cape	1 438 117	1 580 136	9,9
Northern Cape	318 345	322 527	1,3
Free State	905 882	928 320	2,5
KwaZulu-Natal	2 477 329	2 542 583	2,6
North West	1 152 488	1 166 984	1,3
Gauteng	3 780 072	3 909 046	3,4
Mpumalanga	1 236 463	1 247 184	0,9
Limpopo	1 364 687	1 409 553	3,3
South Africa	14 101 941	14 572 243	3,3

* Some figures have been revised.



Details of water services: 2020/2021



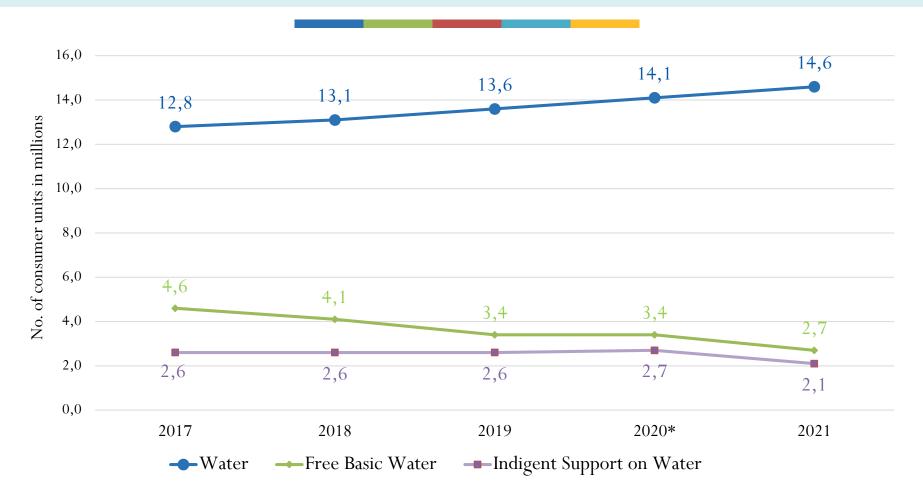
The remaining 0,5 million consumer units are for non-domestic (companies, other institutions, etc.).







Number of consumer units receiving water, FBW & indigent support on water: 2016/2017 – 2020/2021

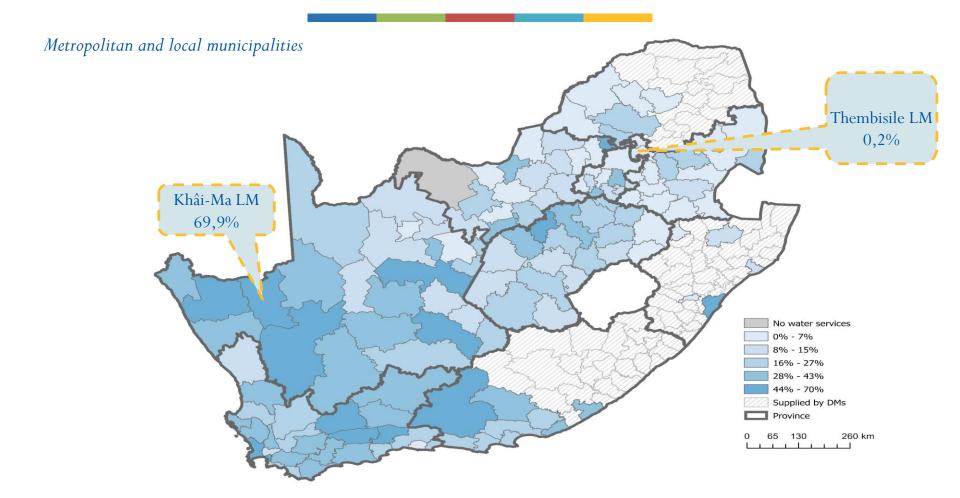


* Some figures have been revised.





Percentage of consumer units benefitting from free basic water: 2020/2021

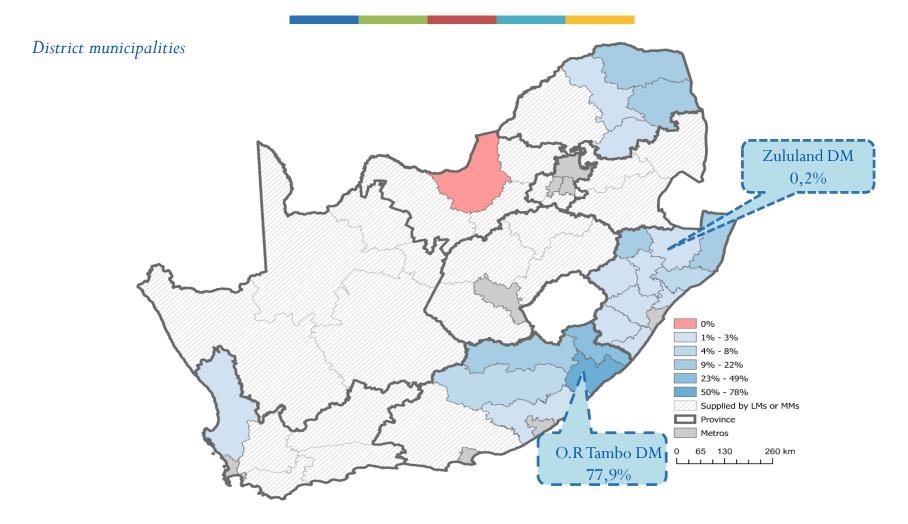








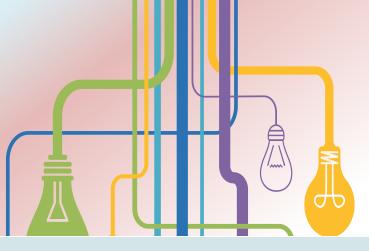
Percentage of consumer units benefitting from free basic water: 2020/2021



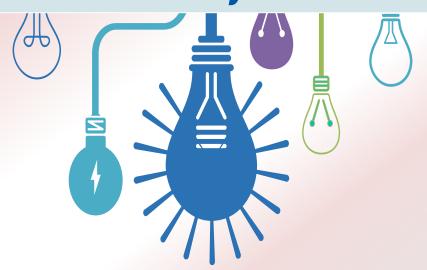








Electricity Services







The number of consumer units provided with electricity services: 2019/2020*- 2020/2021

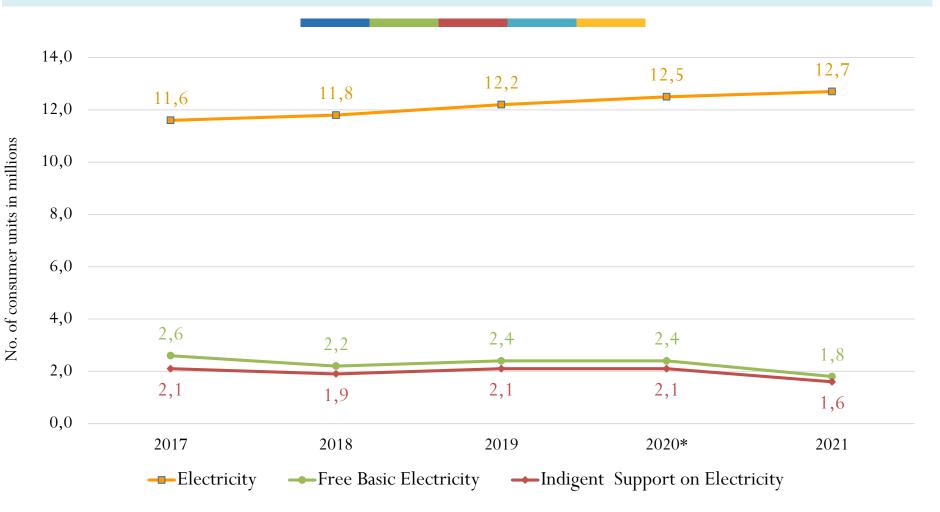
	2019/2020*	2020/2021	
	2017/2020*	20207 2021	
Province	Number of consumer units receiving electricity		(%) change
	serv		
Western Cape	1 616 818	1 625 148	0,5
Eastern Cape	1 396 930	1 418 785	1,6
Northern Cape	306 262	312 395	2,0
Free State	846 087	865 690	2,3
KwaZulu-Natal	2 012 343	2 040 975	1,4
North West	1 077 730	1 081 641	0,4
Gauteng	2 714 343	2 724 879	0,4
Mpumalanga	1 035 927	1 072 112	3,5
Limpopo	1 537 694	1 601 427	4,1
South Africa	12 544 134	12 743 052	1,6

* Some figures have been revised.





Number of consumer units receiving electricity and free basic electricity: 2016/2017 - 2020/2021

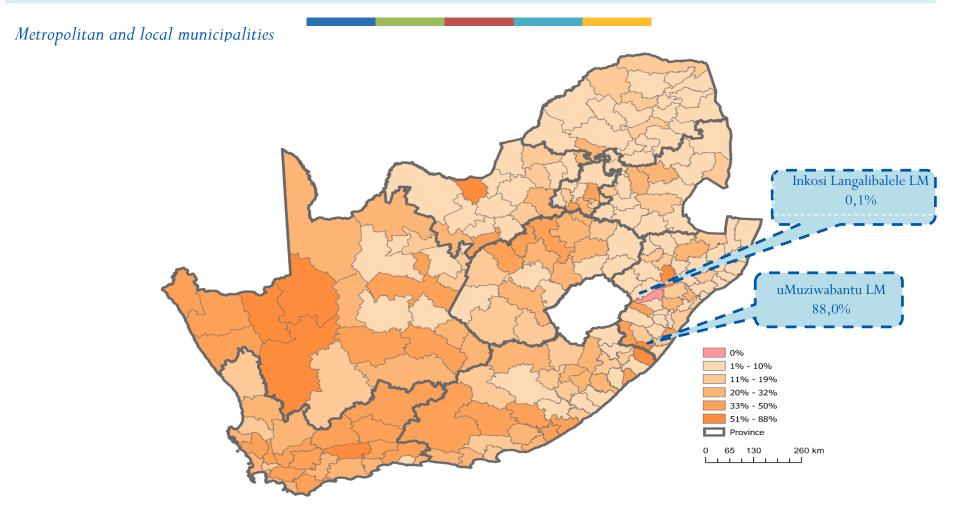


* Some figures have been revised.





Number of consumer units receiving free basic electricity: 2020/2021



* Some figures have been revised.









Sewerage and Sanitation Services









The number of consumer units provided with sewerage and sanitation services: 2019/2020*- 2020/2021

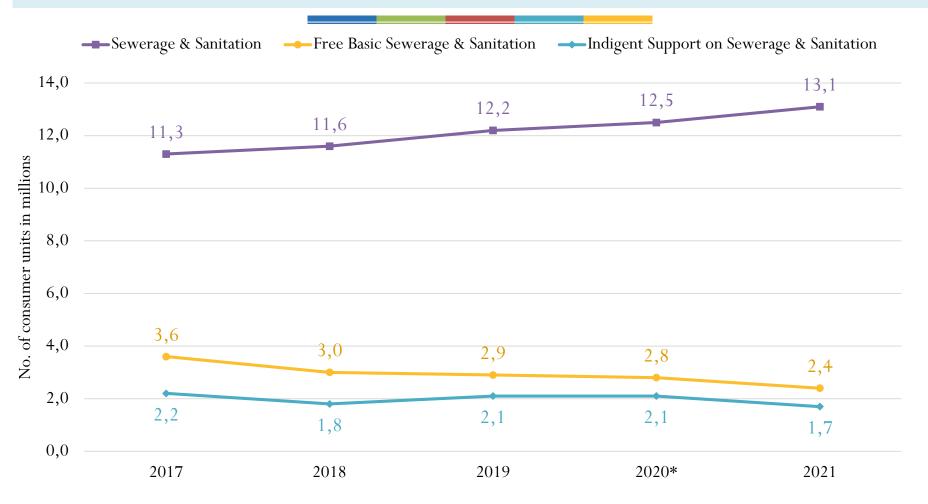
	2019/2020*	2020/2021			
Province	Number of consumer units receiving sewerage and sanitation services		(%) change		
Western Cape	1 243 063	1 268 838	2,1		
Eastern Cape	1 490 082	1 572 507	5,5		
Northern Cape	300 762	306 472	1,9		
Free State	813 056	910 852	12,0		
KwaZulu-Natal	2 341 003	2 376 877	1,5		
North West	984 038	1 025 833	4,2		
Gauteng	3 066 410	3 395 898	10,7		
Mpumalanga	1 142 886	1 146 807	0,3		
Limpopo	1 080 234	1 099 314	1,8		
South Africa	12 461 534	13 103 398	5,2		

* Some figures have been revised.





Number of consumer units receiving sewerage and sanitation and free basic sewerage and sanitation: 2016/2017 - 2022/2021



* Some figures have been revised.





The number of households provided with bucket toilets per province: 2019/2020* - 2020/2021

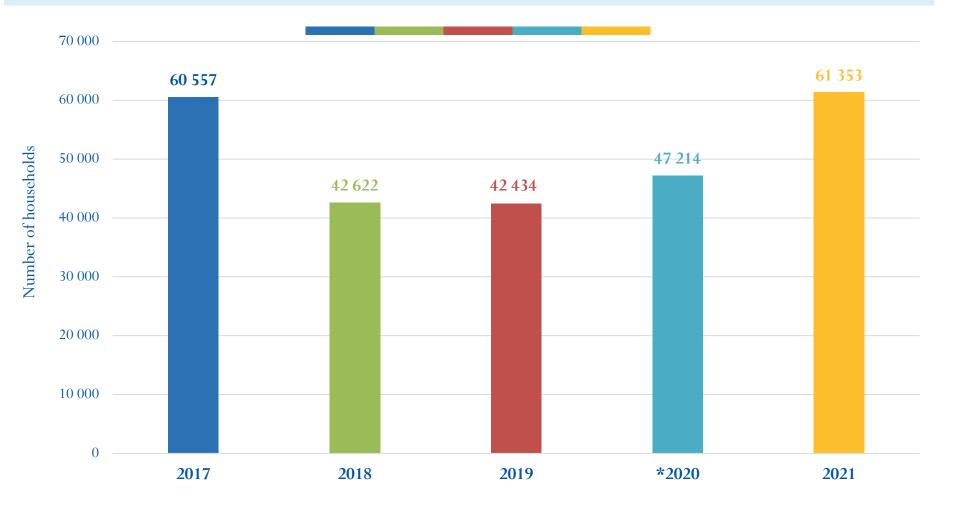
	2019/2020*	2020/2021		
Province	Bucket toilets		(%) change	
Western Cape	598	598	0,0	
Eastern Cape	11 595	12 300	6,1	
Northern Cape	6 047	5 602	-7,4	
Free State	26 300	40 354	53,4	
KwaZulu-Natal	0	0	-	
North West	2 625	2 499	-4,8	
Gauteng	0	0	-	
Mpumalanga	49	0	-100,0	
Limpopo	0	0	-	
South Africa	47 214	61 353	29,9	

* Some figures have been revised.





The number of households provided with bucket toilets: 2016/2017 – 2020/2021



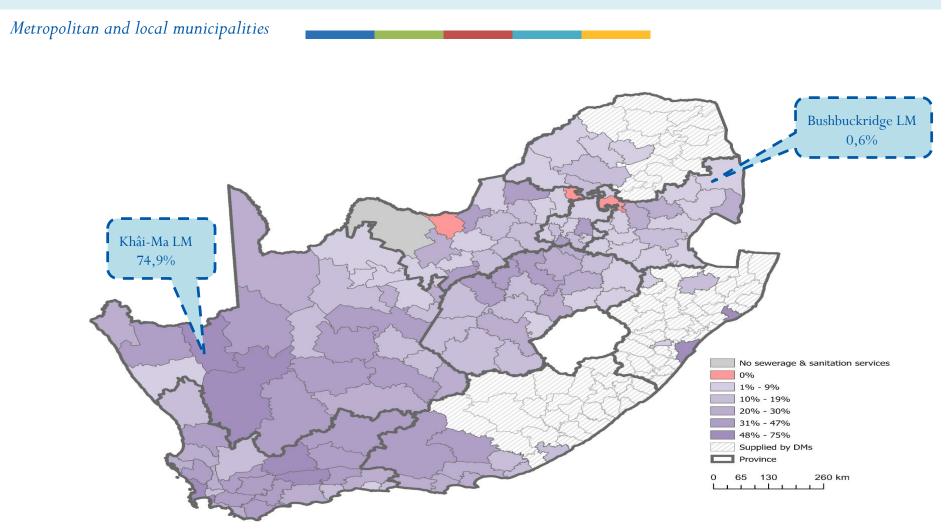
* Some figures have been revised.







Percentage of consumer units benefitting from free basic sewerage and sanitation services: 2020/2021

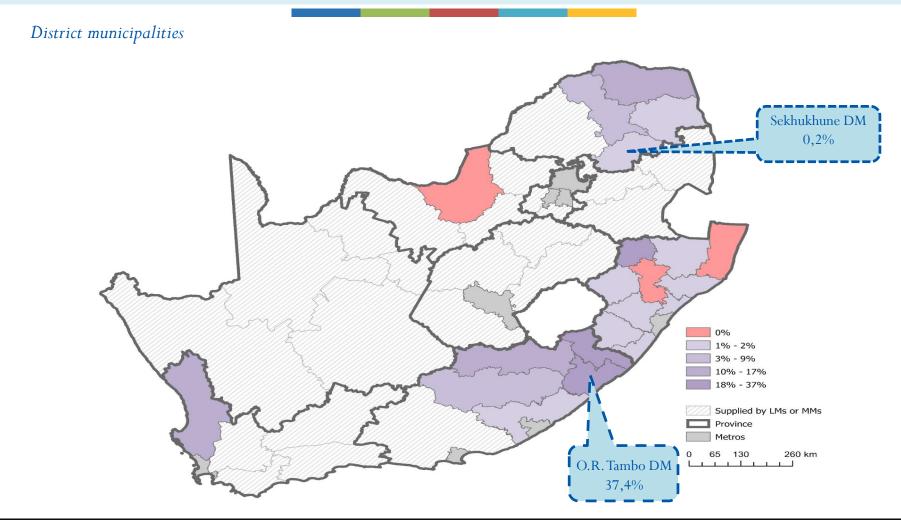








Percentage of consumer units benefitting from free basic sewerage and sanitation services: 2020/2021







Solid Waste Management





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The number of consumer units provided with solid waste management services: 2019/2020*- 2020/2021

	2019/2020*	2020/2021			
Province	Number of consumer units receiving solid waste management services		(%) change		
Western Cape	1 325 137	1 348 233	1,7		
Eastern Cape	787 744	794 950	0,9		
Northern Cape	245 254	257 347	4,9		
Free State	762 568	764 274	0,2		
KwaZulu-Natal	1 782 818	1 808 573	1,4		
North West	754 654	758 928	0,6		
Gauteng	3 543 734	4 140 625	16,8		
Mpumalanga	705 739	717 823	1,7		
Limpopo	474 788	489 970	3,2		
South Africa	10 382 436	11 080 723	6,7		

* Some figures have been revised.





Number of consumer units receiving solid waste management and free basic solid waste management: 2016/2017 – 2020/2021



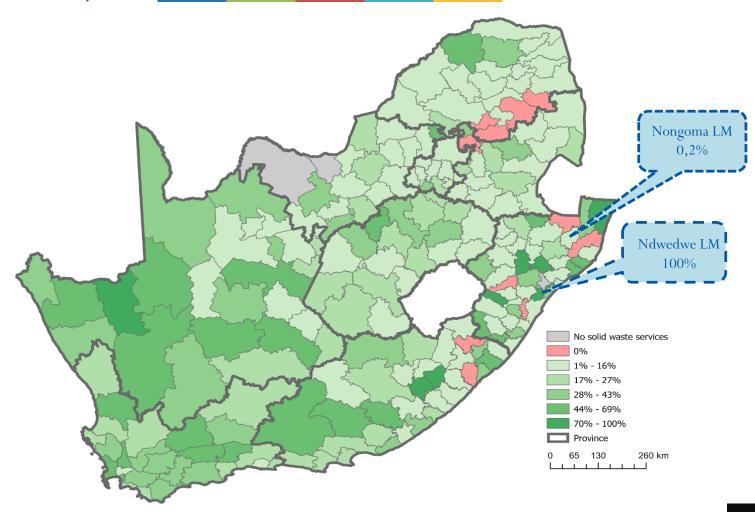
* Some figures have been revised.





Percentage of consumer units benefitting from free basic solid waste management services: 2020/2021

Metropolitan and local municipalities



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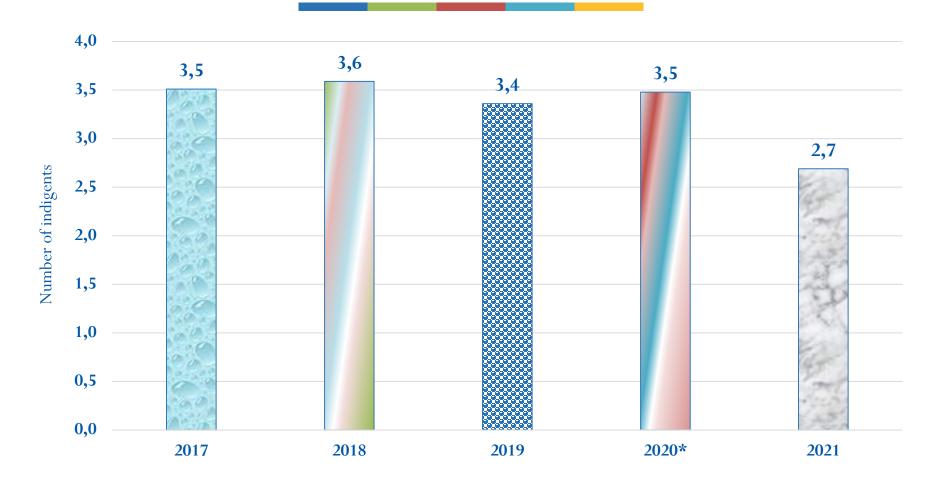








Number of indigent households registered with municipalities: 2016/2017-2020/2021



* Some figures have been revised.







Indigent households in South Africa by province: 2020/2021

RSA: 2 687 766

KZN 742 251	EC 594 923 22,1%	GP 334 49 12,4%		18	LP 39 004 7,0%	
27,6%	WC 354 475 13,2%	FS 173 855 6,5%	NW 149 8 5,6% NC	07		





The municipal workforce



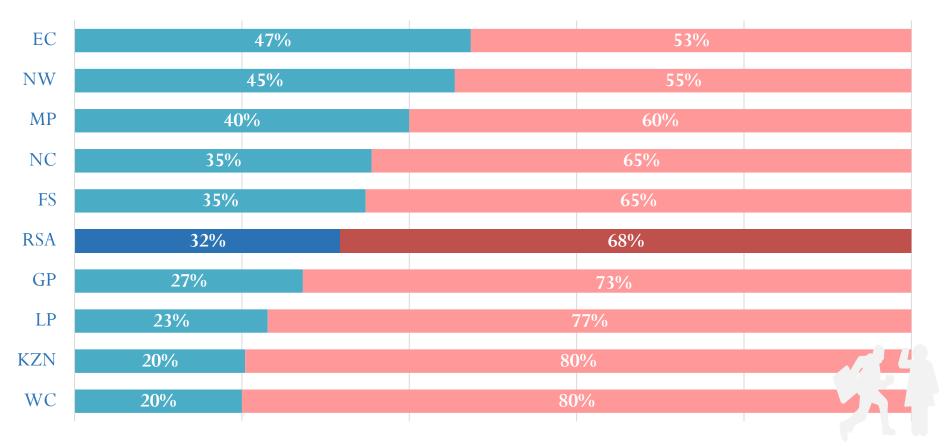






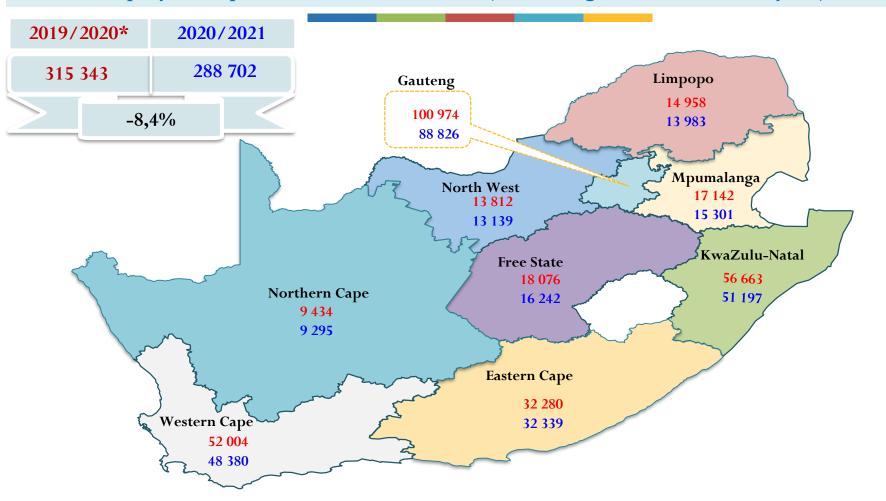
Provincial breakdown of executive mayors and mayors: 2020/2021











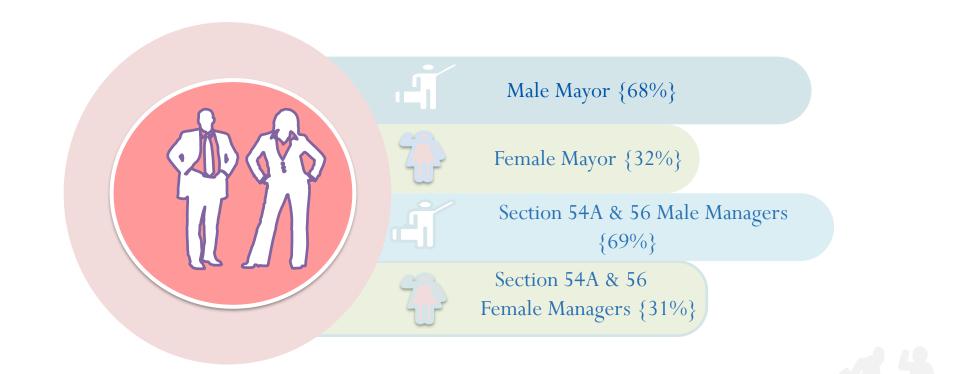
Employment positions in South Africa (excluding councillors & mayors)**

* Some figures have been revised. IMPROVING LIVES THROUGH DATA ECOSYSTEMS ****** Funded vacancies are included in these figures.





Percentage of males and females in positions of authority: 2020/2021









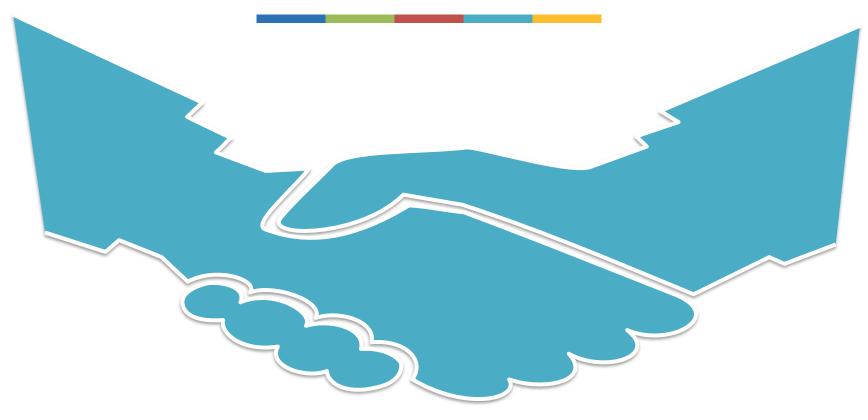
Closing remarks

- 1. NFCM covers service delivery estimates provided by municipalities (supply side)
- 2. Key findings for the period 2020 2021:
 - The number of consumer units receiving water, sewerage & sanitation, and solid waste services increased slightly,
 - The provision of bucket toilets increased,
 - The number of indigent households benefiting from indigent support decreased,
 - 32% of the mayors were female.





THANKYOU



Technical queries:

Mr. Malibongwe Mhemhe (<u>Malibongwem@statssa.gov.za</u>) (Office: 012 310 6928) Ms. Hellen Maribe (<u>hellenm@statssa.gov.za</u>) (Office: 012 310 2931)



